

SoftPhysicianPortal™



SoftPhysicianPortal, an outreach module, revolutionizes communication with users' clients by providing integrated online ordering enhanced with Wizard functionality, result review, consultations, notifications, and reporting. Each users' Physician Portal website offers the unique opportunity for organizational branding and communications to their current and prospective customers. The ease of use and convenience of the SoftPhysicianPortal features and functionality will optimize users' laboratory service and propel their organizations into the age of electronic communications.

Introducing a novel way to communicate with clients and patients online: SoftPhysicianPortal by SCC Soft Computer, the leader in laboratory and genetics information system solutions.

- Orders can be placed directly into SoftPhysicianPortal for the patient/client to view test results and reports.
- Online connectivity supports remote consultations.
- Electronic notifications can be sent via the Web to numerous handheld or PC-based devices providing options reflective of today's preferred communication modes.
- SCC's SoftPhysicianPortal also presents a unique marketing venue to advocate users' organizations and update their customers on their current test menu or laboratory services.

FEATURES AND BENEFITS

Feature: Online ordering is now enhanced with Wizard functionality that provides real-time information on incoming volumes, ensuring that required data is provided. It automatically prompts the ordering party at the accessioning entry with appropriate test ordering guidance and enables users to request any unique additional information required for specific testing.

Benefit: This functionality reduces resource needs in accessioning, eliminates delays experienced with incomplete paper requisitions, cuts costs associated with manual follow-up, and supports optimized patient care while reducing unnecessary testing.

Feature: Using the SoftPhysicianPortal webpage, users can brand their client-facing webpage to advocate their organization, communicate updates such as new test offerings, and provide educational information.

Benefit: This serves as a built-in, cost-effective marketing and educational platform.

Feature: The Client Dashboard provides a user interface designed for the provider to view all of their patient records from a single entry using different search criteria. Users can bridge to requisitions, orders, reports, and messages. The view includes ability to customize which columns to display, record sorting by column, and filtering of records by matching type and column value. All types of reports can be fully displayed, and provider can easily distinguish abnormal or critical result reports due to highlighted color based on abnormality logic.

Benefit: Easy to use interface for providers to view all their requisitions, orders, results and messages from one entry. This feature provides consolidated access for the provider to all their patient data with the ability to customize views for more specific searching and filtering.

Feature: The SoftPhysicianPortal online notification capabilities replace phone and fax communications. Notifications can consist of the following: status updates of test results, online availability of results or reports, reflex or adjunct test guidance, hyperlinks to relevant journal articles or policy statements, and even forms such as required consent or add-on test attestation forms.

Benefit: Users can provide real-time notifications without delays often imposed by office hours or personnel availability. Efficiency gains and cost savings in clerical areas.

Feature: Batch Requisition Entry allows authorized providers the ability to efficiently enter multiple laboratory requisitions at once.

Benefit: This feature saves time for healthcare providers, minimizes errors, and accelerates the test ordering process.

SAMPLE SCREENSHOTS

Online Ordering Interface

The Online Ordering Interface can be specifically configured for users and their clients' needs with as many template versions as desired. Required fields are user defined, and SCC's rules-based system allows users to trigger prompts based on user-defined criteria. These prompts can contain test ordering suggestions, educational links, or requests for additional information.

The screenshot shows the 'PATHOLOGY REQUEST' form in the SOFTPHYSICIANPORTAL. The form is divided into several sections: 'PATIENT INFORMATION', 'CLINICAL INFORMATION', and 'TESTS'. The 'PATIENT INFORMATION' section includes fields for Patient Search, TLC unit no., Title, Surname, Forename, Gender, and Room. The 'CLINICAL INFORMATION' section includes fields for Specimen type, D&T of collection, Priority, and Infection Status. The 'TESTS' section includes checkboxes for various tests such as Biochemistry & haematology screen (LC3), FBC (LC1), ESR, Personal screen (s), Electrolytes (LC5), Urea, creatinin, LFT, Thyroid function tests LC7 (FT4 + TSH), Lipids (LC6) Fasting glucose, cholesterol, HDL, LDL, triglyceride, Glucose, CK, AST, LDH, Troponin I, BNP, Glycated Hb, Vitamin D, PTH, Procalcitonin, Oestradiol, LDH, CEA, AFP, PSA, Serum electrophoresis, Immunoglobulins, Serum free light chains, and BLP screen. The form also includes a 'Requisition Report' button and a 'Specimen Label' button.

Client Notifications

Notifications to physician clients can be sent via the portal to request additional information, request test add-on attestation, or to provide test status notices. This eliminates the need for faxed forms or phone calls, and these notifications can be auto-triggered from any of SCC's Genetics Information Systems Suite® lab modules thus eliminating the communication delay and personnel time associated with more manual mechanisms. Notifications can be received via a multitude of handheld electronic devices providing flexibility and convenience.

The screenshot shows the 'Client Notifications' interface in the SOFTPHYSICIANPORTAL. It displays a list of notifications with columns for Sender, Subject, and Date. The notifications are grouped by 'Group: Order#'. The interface includes a 'New Notification' button and a 'Sent' dropdown menu. The notifications are as follows:

Sender	Subject	Date
Group: Order#ATO120000003 (5)		
Group: Order#SPI120000038	Not enough specimen to perform testing	08/03/2012 07:23
Group: Order#SPI120000043 (3)		
JohnD	Re:Please provide additional data	10/09/2012 07:06
JohnD	Re:Please provide additional data	10/09/2012 07:06
JohnD	Please provide additional data	08/03/2012 07:26
Group: Order#SPI120000046 (2)		
Group: Order#SPI120000054 (2)		
JohnD	Family medical history request	08/08/2012 04:24
JohnD	Please provide additional data	08/08/2012 04:22
Group: Order#SPI120000055		
DAKIL	Inconclusive results	08/03/2012 07:22
Subject: Please provide additional data		
From: JohnD 08/08/2012 04:22	Audience: Requesting Doctor	Not Reviewed
Please provide additional data at collection time: Patient weight, Pregnant?		Importance: IMPORTANT
Patient: 654321 Order#: SPI120000054 View patient history		
Reply	Reviewed	

Client Dashboard

Search patient records by different search criteria from a single entry, and bridge to Requisitions, Orders, Reports, and Messages modules.

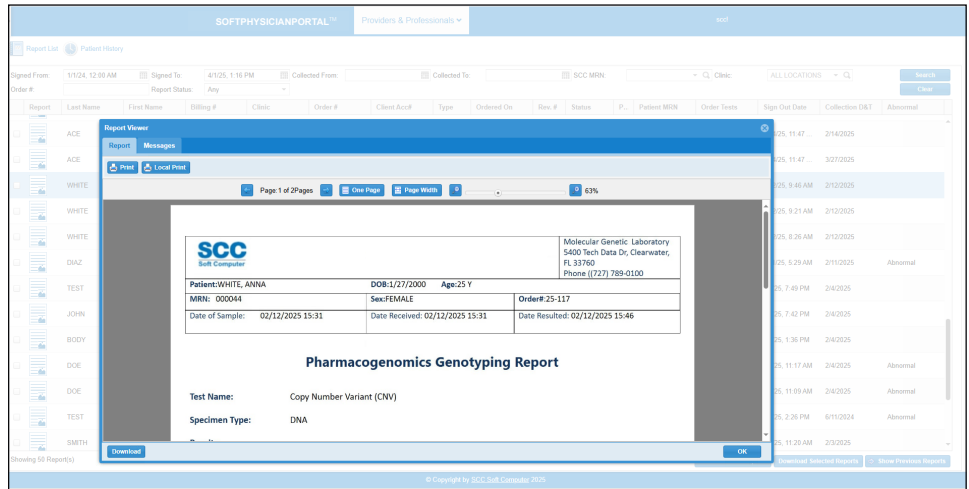
The screenshot shows the 'Client Dashboard' in the SOFTPHYSICIANPORTAL. It features a search bar and a table of patient records. The search criteria include First Name, Last Name, Middle Name, Date of Birth, Gender, Requisition, Order#, Signed From, Signed To, Ordered From, Ordered To, Patient MRN, and Test Code. The table displays the following data:

Report	First Name	Last Name	Middle Name	Date of Birth	Gender	Requisition	Order#	Order Status	Patient MRN	Action	Local Print	Download New Reports	Download Selected Reports
ERIC	JOHNSON			10/1/00	Male	19986	22-134	Completed	000003603				
ERIC	JOHNSON			10/1/00	Male	19985	22-133	Completed	000003603				
ERIC	JOHNSON			10/1/00	Male	19984	22-132	Received	000003603				
ERIC	JOHNSON			10/1/00	Male	19983	22-131	New	000003603				
ERIC	JOHNSON			10/1/00	Male	19982	22-130	New	000003603				

SAMPLE SCREENSHOTS

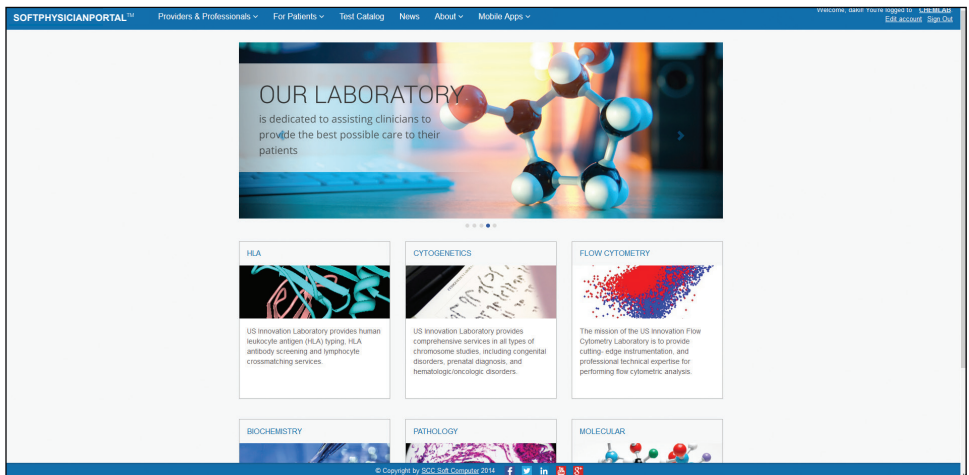
Reports Module

Contains all information about results requested by a specific doctor/clinic. Provides comprehensive reports about patient results including results interpretation. Information is provided in PDF.



Client Personalized Website

Build-in content management system allowing for easy website management.



Mobile Applications

Mobile version of the Report module.

