

# SoftCompliance®



If your facility is looking for a simple and effective way to check medical necessity and ensure that you will be fairly reimbursed for the services you provide, SCC's SoftCompliance is fast and convenient—all with a single keystroke. SoftCompliance also enables you to print an Advanced Beneficiary Notice (ABN) form for the patient's signature for tests that don't pass medical necessity checking.

## SIMPLIFIED AND STREAMLINED MEDICARE CLAIMS COMPLIANCE

SoftCompliance automatically matches allowed diagnosis codes (per LCD/NCD) to each ordered test. If no matches can be made, a message is displayed to the user. The user may print an Advanced Beneficiary Notice (ABN) at this time for the patient's signature.

Automatic matching of allowed diagnosis codes and ABN modifier capabilities increase laboratory revenue by reducing denials and by allowing your facility to capture revenue that might otherwise be lost by enabling you to bill patients for denied tests for which you have obtained signed ABNs.

## FEATURES AND BENEFITS

### Features:

- Automated medical necessity checking and diagnosis assignment according to LCD and NCD rules
- Automatic printing of multilingual (CMS approved) ABNs when necessary
- Automatic ABN modifier assignment if needed
- Medical necessity checking per payor, region, or patient type, as desired
- LCD/NCD data file is easily updated.
- Simple and cost-effective installation with no hardware upgrade
- Accommodates multiple regions, regardless of independent laboratory location
- Fully embedded in SoftLab® to eliminate any duplicate data entry

### Benefits:

- Simple and powerful tool that allows medical necessity checking at the SoftLab Order Entry window
- Provides proof – *in case of a Medicare audit* – that there is a system in place to ensure patients are not billed improperly for procedures they shouldn't pay for
- Improves workflow by providing flags for the billing department showing which procedures are billable
- Ability to match allowed diagnosis codes – *or print an ABN form* – prevents the lab from losing money on tests ordered without the appropriate diagnosis code.

### Medical Necessity Checking window

Diagnosis codes are entered here. With one keystroke, SoftCompliance populates the appropriate diagnosis per test and alerts the user if medical necessity requirements have not been fulfilled.

## SAMPLE SCREENSHOT

The screenshot shows the 'Medical Necessity Checking' window with a table of tests and a 'Search Results' window open.

St	Test	St	Grant	Diagnosis	ABN
b	GLUC			E10.10	
b	PHOS			E10.10	N
b	UN			E10.10	N

At the bottom of the window is a button labeled 'Check Medical Necessity (F7)'.

The 'Search Results' window shows a list of 13 items:

#	ID	Description
1	A	ABN form printed on site
2	E	Experimental ABN printed
3	F	Frequency ABN printed
4	N	ABN form not required
5	P	ABN form required, Medical Necessity done
6	R	Patient refused to sign ABN form
7	S	Statutorily Excluded ABN printed
8	W	Waiting for an ABN from physician
9	X	No ABN form on file
10	Y	Signed ABN form on file
11	e	Experimental Medical Necessity done
12	f	Frequency Medical Necessity done
13	s	Statutorily Excluded Medical Necessity done

At the bottom of the search results window, it says 'Total 13 Selected 1'.

## SAMPLE SCREENSHOT

### Procedure Table

This table defines the CPT code and billing rule linked to the test which is checked for Medical Necessity.

Payor	CPT	Rule	Eff Date	Exp Date	Active
1 MCR	82947	Code	00/00/0000	00/00/0000	<input checked="" type="checkbox"/>

### Diagnosis/CPT Table

This table defines the appropriate diagnosis and CPT combinations used to determine whether a test passes or fails Medical Necessity Checking. LCD/NCD files can be purchased from an approved vendor through SCC. Once purchased, SCC will upload the file to the SoftA/R application.

Payor	CPT	Diag	Policy	SrvPlace	Laboratory	Modifier	PTtype	Error	Eff Date	Exp Date	Restriction	Active
MCR	80307	R63.4	A56915 BILLING AND CODING	LAB1	LAB1	O	IN20		01/01/2021		Not Allowed	<input checked="" type="checkbox"/>
MCR	82947	V47.00XA	190.20 BLOOD GLUCOSE TEST	LAB1	LAB1	O	IN20		10/20/2022		Not Allowed	<input checked="" type="checkbox"/>
MCR	82947	E10.10	190.20 BLOOD GLUCOSE TEST	LAB1	LAB1	O			10/20/2022		Allowed	<input checked="" type="checkbox"/>
MCR	82947	E11.9	190.20 BLOOD GLUCOSE TEST	LAB1	LAB1	O			10/20/2022		Allowed	<input checked="" type="checkbox"/>
MCR	82947	A01.1	190.20 BLOOD GLUCOSE TEST	LAB1	LAB1	O			10/20/2022		Allowed	<input checked="" type="checkbox"/>
MCR	83695	163.011	163.013 A57559 MOLTOX BIOMARKERS	LAB1	LAB1	O			10/01/2022		Allowed	<input checked="" type="checkbox"/>
MCR	84154	R97.20	A56609 BIOMARKER TESTING	LAB1	LAB1	O			01/01/2021		Allowed	<input checked="" type="checkbox"/>
MCR	84154		A56609 BIOMARKER TESTING	LAB1	LAB1	O	IN20		01/01/2021		Not Allowed	<input checked="" type="checkbox"/>