# SoftCompliance



If your facility is looking for a simple and effective way to check medical necessity and ensure that you will be fairly reimbursed for the services you provide, SCC's SoftCompliance is fast and convenient—all with a single keystroke. SoftCompliance also enables you to print an Advanced Beneficiary Notice (ABN) form for the patient's signature for tests that don't pass medical necessity checking.

## SIMPLIFIED AND STREAMLINED MEDICARE CLAIMS COMPLIANCE

SoftCompliance automatically matches allowed diagnosis codes (per LCD/NCD) to each ordered test. If no matches can be made, a message is displayed to the user. The user may print an Advanced Beneficiary Notice (ABN) at this time for the patient's signature.

Automatic matching of allowed diagnosis codes and ABN modifier capabilities increase laboratory revenue by reducing denials and by allowing your facility to capture revenue that might otherwise be lost by enabling you to bill patients for denied tests for which you have obtained signed ABNs.

## **FEATURES AND BENEFITS**

#### Features:

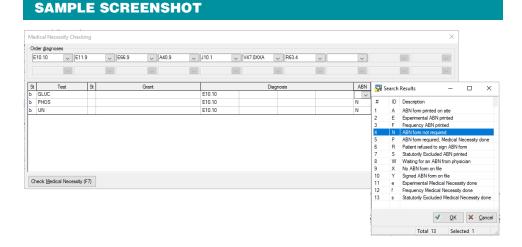
- Automated medical necessity checking and diagnosis assignment according to LCD and NCD rules
- Automatic printing of multilingual (CMS approved) ABNs when necessary
- Automatic ABN modifier assignment if needed
- Medical necessity checking per payor, region, or patient type, as desired
- LCD/NCD data file is easily updated.
- Simple and cost-effective installation with no hardware upgrade
- Accommodates multiple regions, regardless of independent laboratory location
- Fully embedded in SoftLab® to eliminate any duplicate data entry

#### **Benefits:**

- Simple and powerful tool that allows medical necessity checking at the SoftLab Order Entry window
- Provides proof in case of a Medicare audit that there is a system in place to ensure patients are not billed improperly for procedures they shouldn't pay for
- Improves workflow by providing flags for the billing department showing which procedures are billable
- Ability to match allowed diagnosis codes or print an ABN form – prevents the lab from losing money on tests ordered without the appropriate diagnosis code.

# Medical Necessity Checking window

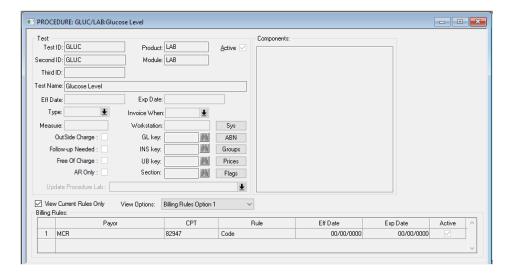
Diagnosis codes are entered here. With one keystroke, SoftCompliance populates the appropriate diagnosis per test and alerts the user if medical necessity requirements have not been fulfilled.



# **SAMPLE SCREENSHOT**

### **Procedure Table**

This table defines the CPT code and billing rule linked to the test which is checked for Medical Necessity.



#### **Diagnosis/CPT Table**

This table defines the appropriate diagnosis and CPT combinations used to determine whether a test passes or fails Medical Necessity Checking. LCD/NCD files can be purchased from an approved vendor through SCC. Once purchased, SCC will upload the file to the SoftA/R application.

